

This Is How We Do It Here (TIHWDIH)

Mission Statement

Browder Electronics Company, Inc. will provide security solutions to our customers and prospects with attention to detail from the sales process to the final installation of our security products. We will exceed our customers' expectations in every aspect of our organization. We will provide the latest technology for the best security solutions. We will work to provide a solution to that meets our customers' needs while respecting budget limitations.

The Difference

Browder Electronics Company, Inc. regularly hears compliments and praise for our prompt response to our customers' needs. This prompt service is what sets us apart from other security companies. We consider ourselves security solution providers. The difference between a security company and a security solutions provider is that we strive to find solutions that meet our customers' needs and budgets. A security company is often perceived as looking out for the organization's best interest. Our focus is entirely on our customers and your needs, and that is why we strive to find a solution that best fits your needs.

Our focus on professional service and installation sets us apart from most security companies. Our solutions may not be the the lowest priced solution, but the cost in the end of choosing a company with little or no history or longevity in the security industry can be a far greater cost. Browder Electronics Company, Inc. stands behind every solution we provide. That means that when your security system needs service or you just need help with your security system, we are always there to help. Our persistence at searching and vetting technologically advanced security solutions makes us a leader in the ever evolving security industry.

What is it like to partner with Browder?

We view our customers as our partners. When you call our office to schedule a security consultation, we will arrive on time and prepared to diagnose your security vulnerabilities and recommend possible solutions. We will work with you to find a solution that exceeds your expectations. Your proposal will be returned to you promptly. Once our proposal is approved, we will set the wheels in motion to get your system installed quickly and professionally. Our installation team will schedule a time that is convenient for you to begin the installation of your security system. They will keep you informed about potential delays (i.e. weather, back ordered parts, etc.) in the progress of the installation of your system. Upon completion of the installation, you will be given a thorough training of the installed equipment with documentation for your reference. One week after your training, you will receive a follow up phone call or site visit to answer any additional questions you may have. Our service does not end there. You will receive a one year warranty on all equipment installed. This warranty gives you access to our 24/7 service and support. Of course, if at any point during this process you have questions or concerns, you will be able to call our office where you will be given the courtesy and respect you deserve.

We hope you give us an opportunity to serve your security needs. If for some reason you decide to use another security company, we will be there to service their system as well. Our dedication to your security is what makes the difference when choosing a security solutions provider.